

# BERGEN COUNTY COMMUNITY RESOURCE GUIDE



# 2015

Thank you Bergen County Voluntary Organizations Active



in Disaster (VOAD) Long Term Recovery Committee (LTRC) for your collaboration on this resource guide. Bergen County VOAD is a program of the Volunteer Center of Bergen County.

# INTRODUCTION

Welcome to the Bergen County Community Resource Guide. The Bergen County Department of Health Services (BCDHS) is committed to supporting communities impacted by Hurricane Sandy through response, recovery, and community resiliency efforts.

We understand the complexity involved in recovering from the aftermath of Superstorm Sandy. Inside you'll find many free and low cost resources for people living in Bergen County and who have ongoing Sandy long-term health, psychological stress, and social service needs.

Programs may change. For the most recent version of this guide, please visit www.bergenhealth.org/recovery.

This resource guide was developed under the Social Services Block Grant from the New Jersey Department of Health. The views, policies, and opinions expressed are those of the authors and do not necessarily reflect those of BCDHS.

# 24-HOUR HELPLINES & HOTLINES



# NJ 2-1-1 Partnership:

Dial 2-1-1 or go to www.nj211.org

**Services:** Provides state or local health and human services resources for everyday and urgent concerns; services; Language translation and TTY services available. The website provides easy access to resources database.

# Bergen County Crisis Counselors: 201-262-HELP (4357)

**Services:** Provides emergency mental health services to residents of Bergen County.

# Addictions Hotline: 800-238-2333

**Services:** Educates, assists, interviews and/or refers individuals and families battling addictions. Calls are free and information shared is confidential.

# Disaster Distress Helpline: 800-985-5990

**Services:** Provides crisis counseling and support. Text "TalkWithUs" for English or "Hablamos" for Spanish to 66746.

Domestic Violence Hotline: 800-572-SAFE (7233)

HELP LINES

### SANDY RECOVERY INFORMATION & PROGRAMS



#### SANDY INFO

# Hurricane Sandy Long term Recovery Committee Recovery Information Center (Bergen County VOAD-LTRC)

### Contact: <u>201-957-2216</u>

Hours: Monday–Friday, 10:00 am - 5:00 pm Closed on Saturdays and Sundays Website: www.bergenvoad.org

**Services:** Provides comprehensive services for Bergen County residents who have been adversely affected by Hurricane Sandy.

# Sandy Home Repair Advocacy Program (HRAP)

#### Contact: 201-957-2216

**Services:** Provides home repair and advocacy for eligible seniors and persons with disability to replace or repair damages to their primary residence/property.

# Sandy Housing Counseling Program (Greater Bergen Community Action) 316 State St., Hackensack, NJ

### Contact: 201-374-8838

**Hours:** Monday–Friday, 9:00 am - 5:00 pm **Services:** Provides free HUD-certified housing counseling services to renters and homeowners who were impacted by Super storm Sandy.

# Sandy Relief Home Access Program (NJ Division of Disability Services)

### Contact: 1-888-285-3036

**Services:** This program provides funding for vertical platform lifts. Formerly the Sandy relief Modular Ramp Program.

# **State Housing Recovery Programs**

Website: www.renewjerseystronger.org Contact: 1-855-SANDYHM (726-3946) Hours: Monday–Friday, 9:00 am - 6:00 pm Services: This site provides up-to-date information on housing recovery programs for homeowners, renters, landlords; and recovery programs for businesses and communities.

SANDY INFO

# HOUSING ASSISTANCE

# Eviction Prevention & Rental Assistance

# Bergen County Housing Coalition (Affiliate of Greater Bergen Community Action) 389 Main St #215, Hackensack, NJ

Contact: 201-488-6767 Website: www.greaterbergen.org Areas Served: Bergen County Services: Free or low cost legal guidance on landlord-tenant issues and solutions to problems in the areas of rights/responsibilities under NJ Law, state and local property maintenance codes, and other applicable statutes.



# Center for Food Action 192 West Demarest Ave.,Englewood NJ

### Contact: 201-569-1804 Website: www.cfanj.org

Hours: Monday–Friday 9:00 am-5:00 pm; Tuesday, 9:00 am-7:00 pm; first Saturday of every month: 10:00 am-1:00 pm Areas Served: Bergen County Services: Provides funds for paying security deposits available to low income and Section 8 recipients. Funds can also be used to pay for first month's rent for a new home or apartment, or for back rent. If facing eviction. CFA locations also available in Fairview, Hackensack, Mahwah, Ridgefield, Ringwood, and Saddle Brook.

# Fair Housing Council 131 Main St #140, Hackensack, NJ

Contact: 201-489-3552 Website: www.fairhousingnj.org Areas Served: Bergen County Services: Fights housing discrimination. Helps people find housing that they can afford. Provides mortgage counseling, pre-mortgage counseling, and pre-foreclosure counseling. No financial aid.

# Greater Bergen Community Action (GBCA) 241 Moore St #1, Hackensack, NJ

Contact: 201-968-0200 Website: www.greaterbergen.org Areas Served: Bergen County Services: Homeless Prevention and Rapid Re-housing Program (HPRP). Offers financial support to prevent eviction, to pay deposits and first month's rent. Also helps with affordable housing, eviction prevention and emergency social services.

# Housing Authority of Bergen County One Bergen County Plaza, 2nd Floor, Hackensack, NJ

Contact: 201-336-7600 Website: www.habcnj.org Hours: Monday–Friday, 9:00 am - 4:30 pm Areas Served: Bergen County Services: Runs the Section 8 Housing Choice Voucher Program, a rental assistance subsidy program funded by the U.S. Department of Housing and Urban Development (HUD). The program reduces rental costs to eligible low-income households.

### NJ State Housing Assistance Program 100 First St., Suite 207, Hackensack, NJ

### Contact: 201-996-8990

**Services:** Financial assistance with paying rent for eligible older adults.

# Social Service Association of Ridgewood 6 Station Plaza, Ridgewood, NJ

Contact: 201-444-2980 Website: www.ridgewoodssa.com Hours: Monday–Thursday, 9:00 am-3:00 pm, Friday – Sunday, Closed Areas Served: Ridgewood, Glen Rock, Ho-Ho-Kus, Midland Park, Waldwick, and Wyckoff Services: Resources for low-income persons, the elderly, and the disabled who are in need of rental assistance.

# Urban League for Bergen County 40 North Van Brunt St., Suite 28B, Englewood, NJ

Contact: 201-568-4988 Website: www.ulbcnj.org Hours: Monday–Friday, 9:00 am-5:00 pm Areas Served: Bergen County Services: Mortgage assistance, housing counseling, referrals, foreclosure counseling, affordable healthcare, employment counseling.

# WorkFirst New Jersey (Hackensack Dept. of Human Services) 215 State St., Hackensack, NJ

Contact: 201-646-3947 Hours: Monday–Friday, 9:00 am-4:00 pm Areas Served: Hackensack Services: General assistance and state-funded program, which provides rent assistance, financial aid and housing help, utilities, and other aid.

# Loan Modification & Foreclosure Prevention

# Fair Housing Council 131 Main St., Hackensack, NJ

Contact: 201-489-3552 Website: www.fairhousingnj.org Areas Served: Bergen County Services: Fights housing discrimination. Helps people find affordable housing. Provides mortgage counseling, pre-mortgage counseling, and pre-foreclosure counseling. No financial aid.

# Homeownership Preservation Foundation Hotline

Contact: <u>888-995-4673</u> Website: www.995hope.org

Hours: 24 hours a day, 7 days a week, 365 days a year, in over 170 languages Areas Served: NJ

**Services:** Through its Homeowner's HOPE<sup>™</sup> Hotline, HPF provides free comprehensive financial education and confidential foreclosure prevention counseling.



# LEGAL ASSISTANCE



**Community Health Law Project (CHLP)** 650 Bloomfield Ave., Suite 210, Bloomfield, NJ

#### Contact: <u>973-680-5599</u> Website: <u>www.chlp.org</u>

Areas Served: North, East, Central, & South NJ Services: A not-for-profit agency that provides legal assistance to survivors of Hurricane Sandy. This may include but not be limited to credit card issues, landlord-tenant, consumer or health issues, and an array of civil litigation issues. A CHLP attorney and advocate will meet with residents at their local office. LEGAL

# Community Health Law Project (CHLP) One Bergen County Plaza, 4th Floor, Hackensack, NJ

**Contact:** 201-634-2762 or 201-634-2763 **Hours:** Monday–Friday, 9:00 am - 4:30 pm **Areas Served:** Bergen County **Services:** Provides free legal services to eligible clients who are involved in civil matters only such as those related to Social Security, Disability, housing, landlord-tenant and family law.

### Legal Services of New Jersey (LSNJ) 40 North Van Brunt St., Suite 28B, Englewood, NJ

Contact: <u>888-222-5765</u> Website: <u>www.lsnjlawhotline.org</u> Hours: Monday–Friday, 8:00 am-5:30 pm Services: Advice, information, and referrals for low-income people in civil legal matters.

LEGAL

# Northeast New Jersey Legal Services (NNJLS) One Bergen County Plaza, 2nd Floor, Hackensack, NJ

Contact: 201-487-2166 Website: www.lsnj.org/nnjls Email: nnjls@lsnj.org Areas Served: Bergen, Hudson, and Passaic counties Services: Comprehensive legal representation for low-income, senior and disabled residents who have civil legal problems and cannot afford a private attorney.

LEGAL

# Volunteer Lawyers for Justice P.O. Box 32040, Newark, NJ

Contact: <u>855-301-2525</u> Website: www.vljnj.org

Areas Served: NJ

**Services:** Provides free legal services, through volunteer attorney assistance, to New Jersey's under-served residents on a wide range of civil legal issues. **Hurricane Sandy-specific cases only.** 

# EMOTIONAL, MENTAL, & SPIRITUAL CARE



# **The Addictions Hotline**

**Contact:** 800-238-2333 or dial 211 **Website:** www.nj211.org/AddictionsHotline.cfm **Services:** Provides free, personal assistance to those attempting to navigate the health and human services system, government assistance programs, and local community resources.

# Bergen County Division of Mental Health Services (BCDHS)

### Contact: 201-634-2750 Website: www.co.bergen.nj.us

**Services:** provides advocacy, Information and referral for all mental health disorder needs including but not limited to Outpatient Services, Partial Hospitalization, Short-term and Long-term Inpatient Treatment Services, Psychiatric Screening, Case Management, Vocational Rehabilitation, Consumer Support and Social Programs and Supportive Housing, etc. regardless of the resident's ability to pay.

# Bergen County Office of Alcohol and Drug Dependency (BCDHS)

# Contact: <u>201-634-2740</u>

### Website: <u>www.co.bergen.nj.us</u>

**Services:** Provides advocacy, information and referral for all substance use disorders including but not limited to Assessment, Intensive Outpatient Treatment, Outpatient Treatment, Detoxification Services, Short-term Residential Treatment, Halfway House Services and Self-Help Groups regardless of the resident's ability to pay. Provides oversight of the Bergen County Addiction Recovery Program (ARP), Intoxicated Drive Resource Center (IDRC) and Spring House.

# **Center for Hope and Safety**

Contact: <u>201-836-1075/201-944-9600</u> (hotline) Website: <u>www.hopeandsafety.org</u>

**Services:** Hotline available 24/7. Formerly Shelter Our Sisters, the Center for Hope and Safety is dedicated to assisting victims of domestic violence and their children, by turning fear into safety, helplessness into strength, and isolation into hope.

# Comprehensive Behavioral Healthcare, Inc.

#### Contact: <u>201-646-0195/201-646-0333</u> Website: www.cbhcare.com

**Services:** Provides free services for families. Services include counseling, adolescent, rehabilitation, and residential services.

# **Disaster Distress Helpline**

Contact: <u>800-985-5990</u> Website: <u>www.disasterdistress.samhsa.gov</u> Hours: 24-hour, seven-days-a-week Services: Provides crisis counseling and support. Text, "TalkWithUs" for English or "Hablamos" for Spanish to 66746.

# **The Domestic Violence Hotline**

### Contact: 800-572-SAFE (7233)

Website: http://www.state.nj.us/dcf/women/domestic/

Areas Served: 24-hour, seven-days-a-week Services: Provides information to domestic violence victims and others seeking crisis intervention, information and/or referral services.

# FDU Center for Psychological Services 131 Temple Ave., Hackensack, NJ

### Contact: 201-692-2645, ext.1 Website: www.fdu.edu/cps

**Hours:** Monday–Thursday 9:00 am-9:00 pm; Friday 9:00 am-5:00 pm; limited weekend hours available **Services:** The center offers comprehensive neuropsychological, educational, and psychological testing, as well as individual, couples, group, and family therapies for children, adolescents and adults. Fees for student providers are on a sliding scale; fees for doctoral level providers are competitive.

# Halfway House for Women CarePlus NJ 610 Valley Health Plaza, Paramus, NJ

#### Contact: <u>201-986-5000/201-265-8200</u> Website: <u>www.careplusnj.org</u>

**Hours:** Monday, 9:00 am-5:00 pm; Tuesday–Thursday, 9:00 am-9:00 pm; Friday, 9:00 am-4:00 pm **Services:** Provides comprehensive recovery, focused on integrated primary mental care and substance abuse rehabilitation services.

# Jewish Family Services 1485 Teaneck Road, Teaneck, NJ

Contact: 201-837-9090 x 216 Website: www.jfsbergen.org Areas Served: Bergen and North Hudson, NJ Hours: Monday, Wednesday, 9:00 am-9:00 pm; Tuesday, Thursday 9:00 am-5:30 pm; Friday 9:00 am-3:00 pm Services: Provides human services and professional counseling.

# **Mental Health Screening CarePlus NJ**

Contact: 201-262-HELP (4357) For appointments call: 201-986-5000 Website: www.careplusnj.org/psychiatricemergency-screening-program/ Hours: 24-hours a day, 365 days a year Services: Provides emergency mental health services to residents of Bergen County. There is a fee for all evaluation, however it is often covered by health insurance. No individual will ever be denied services

due to an inability to pay.

# NJ Self-Help Group Clearinghouse

#### Contact: 800-367-6274 Website: www.NJgroups.org

**Services:** Finds support groups for mental illness, addiction groups, physical illness, disability, loss of a loved one, parenting situations, caregivers concerns, etc.

# The Sandy Stress Line (NJ Mental HealthCares)

**Contact:** <u>866-202- HELP (4357)</u> **Website:** <u>www.njmentalhealthcares.org</u> **Hours:** Monday–Friday, 8:00 am-8:00 pm **Services:** Provides callers information and connects them to the behavioral health and services they need, such as: legal, housing, employment, rehabilitation, inpatient and outpatient, self-help and more. Professional staff also provides supportive counseling, psycho-education, advocacy and case management to ensure every caller is linked to their desired service plan.



# HEALTH & MEDICAL (HELP WITH BILLS)



# Catastrophic Illness in Children Relief Fund

**Contact:** 800-335-3863 **Website:** www.njcatastrophicfund.org **Hours:** Monday–Friday, 8:00 am-5:00 pm **Services:** Provides eligible families with financial assistance to help them cover medical expenses that were previously incurred because their child became catastrophically ill or injured. Covered expenses include, but are not limited to, special ambulatory care, acute or specialized in- or out-patient hospital care, medical equipment, medically-related home modifications, home health care and medical transportation.

HEALTH & MEDICAL

# Hospital Care Payment Assistance Program (Charity Care)

### Contact: 800-588-5696

Website: www.state.nj.us/health/charitycare

**Services:** Provides free or very low cost medical care for lower income patients who receive outpatient or inpatient services at an acute care hospital in NJ.

# **New Jersey Family Care**

### Contact: <u>800-701-0710</u> Website: <u>www.njfamilycare.org</u>

**Hours:** Monday/Thursday, 8:00 am-8:00 pm; Tuesday, Wednesday, and Friday: 8:00 am-5:00 pm **Services:** Provides free or very low-cost health insurance to lower income working families and also their children. Those eligible for aid from this program include parents with incomes up to 138% of the federal poverty level, and children who are in families earning up to 350% of the federal poverty level.

# **NJ WorkAbility**

### Contact: 888-285-3036 prompt #7 Website: www.state.nj.us/humanservices/dds Hours: Monday–Friday, 9:00 am-5:00 pm Services: Provides health insurance coverage to those who work, and whose income makes them ineligible for Medicaid. It will also help the disabled with paying their medical bills and outstanding debt.

HEALTH & MEDICAL

# The Bergen County CEED Program (Cancer Education and Early Detection)

### Contact: 201-634-2660

**Services:** Provides comprehensive outreach, education and screening services for breast, cervical, colorectal and prostate cancers. Screenings focus on healthy people who do not have symptoms. This program does not provide treatment for people who have already been diagnosed with cancer. Program services are provided by area hospitals. Free Breast, Cervical and Colorectal Cancer Screening Tests. Services also available in Korean, Polish, Spanish, and other languages.

# The Bergen County HIV Counseling and Testing Center

### Contact: 201-336-3350

**Hours:** Monday, Tuesday, Thursday, Friday: 9:00 am-8:00 pm; Wednesday: 9:00 am-5:30 pm; Saturdays twice a month, please call for Saturday hours. **Services:** Provides free and confidential HIV testing and Counseling. Se Habla Español. HEALTH SCREENING

# Lighthouse Pregnancy Resource Center

Contact: 201-501-8876;

For free, confidential help TEXT <u>201-677-2394</u> Website: www.lighthouseprc.org Services: FREE and confidential services include pregnancy tests, medical confirmation of pregnancy via ultrasound, options education, limited STD screening, material resources and referrals, and post-abortion counseling. Same day appointments can usually be accommodated. At Lighthouse, we care about you and your physical, emotional and spiritual health.

# Tuberculosis/Chest Clinic for Bergen County

**Contact:** <u>201-634-2676</u>; <u>201-634-2656</u>; <u>201-634-2677</u> **Services:** TB case management and chest clinic services including medical diagnosis and treatment for TB; TB Medications, and direct observation therapy.



HEALTH SCREENING

# **VETERAN SERVICES**

# **Hope for Veterans**

**Contact:** <u>1-855-483-8466</u> (referral hotline) **Website:** <u>www.communityhope-nj.org</u> **Services:** Provides supportive services for veteran families at risk of homelessness; provides case management services.

# Operation Red Shield (The Salvation Army)

Contact: <u>908-851-9300</u> Website: <u>www.newjersey.salvationarmy.org/</u> <u>NewJersey/veterans</u>

**Services:** Provides assistance to current military personnel, dependent family members and veterans. Information, referrals, advocacy, pastoral counseling and needs-based financial assistance are available on an individual basis.

VETERAN

### FAMILY SUPPORT SERVICES



Bergen County Department of Human Services (Office of Special Child Health Services) One Bergen County Plaza, 2nd Floor, Hackensack, NJ

FAMILY SERVICES

Contact: 201-634-2621 Website: www.co.bergen.nj.us Services: Provides assistance to special needs children and their families; case management support for individuals impacted by Hurricane Sandy.

# Center for Hope and Safety 12 Overlook Ave., Ste. C, Rochelle Park, NJ

**Contact:** 201-300-6666/201-944-9600 (hotline) **Website:** www.hopeandsafetynj.org **Services:** Hotline available 24/7. Provides support services and assistance to help women and their dependents attain safety, build a strong foundation for healing, gain self-reliance and stop the cycle of violence. Case manager assistance also available for children impacted by Hurricane Sandy.

# Jewish Family Service 1485 Teaneck Road, Teaneck, NJ

Contact: 201-837- 9090 x 216 Website: www.jfsbergen.org Areas Served: Bergen and North Hudson, NJ Hours: Monday/Wednesday, 9:00 am-9:00 pm; Tuesday/Thursday, 9:00 am-5:30 pm; Friday, 9:00 am-3:00 pm Services: Provides human services and professional counseling. FAMILY SERVICES

# Family Support Organization of Bergen County 0-108 29th St., Fair Lawn, NJ

Contact: 201-796-6209 Website: www.fsobergen.org Areas Served: Bergen County Services: Provides education, support and direct family–to–family peer support to family members of children with emotional and/or behavioral challenges. Some of the services include a Warm Line, Peer-to-Peer Support, weekly support groups, Youth Partnership, and Community Development.

# **Meadowlands Family Success Center**

### Contact: 201-464-4714

### Website: www.meadowlandsFSC.org

Areas Served: Little Ferry and Moonachie area, as well as the surrounding communities Services: Provides support, information and services such as access to child, maternal and family health information; family goal setting; economic selfreliance/employment related services; information and referral services; life skills training; housing related services; parent education; parent-child activities; advocacy; home visiting; Hurricane Sandy recovery/ support; financial assistance for individuals impacted by Hurricane Sandy.

FAMILY SERVICES

# PRAHD (Puerto Rican Association for Human Development)

### Contact: 732-442-1081 Website: www.prahd.org

**Services:** Provides assistance to underserved Hurricane Sandy survivors with their long term recovery efforts; long-term case management to underserved Sandy survivors in need of resources.

# SPAN (Statewide Parent Advocacy Network)

**Contact:** <u>973-642-8100</u> **Website:** <u>www.spanadvocacy.org</u> **Services:** Support and technical assistance to Sandy-impacted families in Bergen County that have children/youth with disabilities.

# Traumatic Loss Coalition/ Turning the Tides Program

### Contact: 732-235-2810

Website: www.ubhc.rutgers.edu/tlc

**Services:** Provides programs targeting youth in grades K-12. This initiative uses proven strategies to promote healing and increase resiliency among youth and families, equipping them with skills and knowledge necessary to recover from the effects of Super Storm Sandy. Services, free of charge, in the most storm impacted schools and communities. Schools as well as interested individuals are encouraged to call.

FAMILY SERVICES

# SENIOR SUPPORT SERVICES



# Bergen County's Aging and Disability Resource Connection (ADRC)

#### Contact: 201-336-7400 Website: www.co.bergen.nj.us

**Services:** Refers homebound individuals and their caregivers to care management. ADRC care managers can help care recipients and their families understand the complex long-term care community-based system and obtain needed services. Helps older adults, individuals with disabilities over the age of 18 and their caregivers, access the complex, long-term care, community-based, health and human services.

SENIOR SERVICES

# Bergen County Division of Senior Services One Bergen County Plaza, 2nd Floor, Hackensack, NJ

### Contact: <u>201-336-7400</u>; <u>1-877-222-3737</u> Website: <u>www.co.bergen.nj.us</u>

**Services:** Provides information and assistance about various resources and services. This agency is the primary agency that plans and coordinates services for county residents age 60 and above and their caregivers. Some of the programs are Meals on Wheels, State Health Insurance, and ADRC Care Management.

Meals on Wheels/Senior Lunch Nutrition Prog. (Bergen County Department of Human Services) One Bergen County Plaza, 2nd Floor, Hackensack, NJ

Contact: 201-336-7420 Website: www.co.bergen.nj.us

Services: Provides a mid-day meal that is delivered directly to homebound adults. It assists eligible adults who are unable to shop and prepare their own meals, to remain in the community with independence and dignity. To learn more about the services, please download: www.co.bergen.nj.us/ DocumentCenter/View/2707

#### SENIOR SERVICES

### State Health Insurance Program (SHIP) 64 Passaic St. Hackensack, NJ

Contact: 800-792-8820; 201-336-7400 Website: www.state.nj.us/humanservices/doas/ services/ship/

**Services:** Provides training to help explain Medicare benefits to new enrolees and offers one-on-one counseling and assistance to people with Medicare and their families.

# Volunteer Center of Bergen County (Chore Service) 64 Passaic St. Hackensack, NJ

# Contact: <u>201-489-7790</u>

Website: <u>www.bergenvolunteers.org</u> Services: Provides minor household repairs for seniors (60+) and people with disability of all ages,

helping them to remain safe and live independently in their own homes. No charge for service except for materials.

SENIOR SERVICES

# UTILITY & HEATING (HELP WITH BILLS)



**NJ SHARES** 

Contact: <u>866-657-4273</u> Website: <u>www.njshares.org</u> Services: Provides relief to people who are not eligible for other types of assistance to pay their energy and water bills.

# Payment Assistance Gas and Electric (PAGE)

Contact: <u>1-855-465-8783</u> Website: <u>www.njpoweron.org/page-application.html</u> Services: This program is designed to assist moderate income households. You can receive a grant of up to \$1,400 (depending on the balance owed) toward your PSE&G bill.

# **New Jersey Comfort Partners**

Contacts: PSE&G: 888-773-8326 Jersey Central Power & Light: 800-207-9276 Atlantic City Electric: 888-773-8326 Elizabethtown Gas: 888-773-8326 NJ Natural Gas: 888-773-8326 South Jersey Gas: 888-773-8326 Website: www.njcleanenergy.com/residential/ programs/comfort-partners/comfort-partners Services: If eligible, participants receive: Installation of cost-effective energy efficiency measures in the home which can include: efficient lighting products; hot water conservation measures (water heater insulation, water heater pipe insulation and energysaving showerheads and aerators); replacement of inefficient refrigerators; thermostats; insulation upgrades (attic, wall, etc.); blower-door guided air sealing; duct sealing and repair; heating/cooling equipment maintenance and other measures.



#### UTILITY & HEATING

# Low Income Home Energy Assistance Program (LIHEAP)

### Contact: <u>1-800-510-3102</u> Website: <u>www.state.nj.us/dca/divisions/dhcr</u> /offices/hea.html

**Services:** Provides heating assistance, help in a crisis situation, and assists with cooling bill expenses if someone has a medical need. In order to get more information or to apply for LIHEAP in NJ, call your local community action agency or a non-profit social service organization in your town or city.

# New Jersey Lifeline Assistance Program 12B Quakerbridge Plaza, Mercerville, NJ

### Contact: <u>1-800-792-9745 prompt #5</u> Website: <u>www.state.nj.us/humanservices/doas/</u> <u>home/lifelinedetail.html</u>

**Services:** Lifeline is a utility assistance program that offers \$225 to persons who meet the eligibility requirements of the PAAD program or who receive Supplemental Security Income (SSI). This includes utility customers (gas and/or electric) as well as tenants whose utility bills are included in their rent. Only one tenant in a household is entitled to this assistance.

#### UTILITY & HEATING

## FOOD PANTRIES AND BANKS

#### BERGENFIELD

## Bergenfield Borough Hall 198 N. Washington Ave, Bergenfield, NJ

Contact: 201-387-4055 Hours: Monday-Friday, 8:30 am- 4:00 pm Area Served: Bergenfield residents Information Needed: Proof of Bergenfield residence

## BOGOTA

**St. Joseph's Church 115 E. Fort Lee Road, Bogota, NJ Contact:** 201-342-6300 **Hours:** Tuesday 12:30 pm-2:00 pm, Wednesday 5:30 pm-7:00 pm, Thursday-Monday 8:00 am-4:30 pm **Area Served:** Bogota and Teaneck residents **Information Needed:** Proof of residence

### **CLIFFSIDE PARK**

## Church of the Epiphany Food Pantry 247 Knox Ave, Cliffside Park, NJ

Contact: 201-943-7320 Hours: Monday-Friday 9:00 am-2:00 pm Area Served: anyone who needs assistance Website: www.epiphanyfoodpantry.moonfruit.com Information Needed: ID

#### CLOSTER

Closter Borough Hall 295 Closter Dock Road, Closter, NJ Contact: 201-784-0600 ext: 429 Hours: 2nd Thursday of every month (AM and PM hours) Area Served: Closter residents and neighboring communities without food pantries Information Needed: Proof of residence

## CRESSKILL

**St. Therese/Cresskill Food Pantry** 65 B Madison Ave, Cresskill, NJ **Contact:** 201-569-5400 **Hours:** Tuesday 6:00 pm-7:30 pm, Wednesday 10:00 am-11:00 am, Saturday 10:00 am-12:00 pm **Area Served:** Cresskill residents **Information Needed:** Proof of residence

#### EDGEWATER

Holy Rosary Church Pantry 56 Edgewater Place, Edgewater, NJ Contact: 201-945-6329 Hours: 3rd Thursday 11:00 am-12:00 pm Area Served: anyone who needs assistance Information Needed: ID

#### ELMWOOD

Center for Food Action 21 Church St., Elmwood Park, NJ

Contact: <u>201-703-9857</u>

**Hours:** Monday/Wednesday/Friday, 10:00 am-2:00 pm. Cities and towns served: Elmwood Park, Fair Lawn, Garfield, Lodi, Maywood, Paramus, Rochelle Park, Saddle Brook, Wallington, New Jersey

#### ENGLEWOOD

**Center for Food Action** 

192 W. Demarest Ave, Englewood, NJ

Contact: 201-569-1804

Hours: Mon-Friday 9:00 am-5:00 pm, Tuesday 9:00 am-7:00 pm, and first Saturday of every month: 10:00 am-1:00 pm Information Needed: Call for appointment Area Served: Anyone who needs assistance

## ENGLEWOOD

# St. Cecilia Church/ Office of Concern

55 W Demarest Ave, Englewood, NJ Contact: 201-568-1465 Hours: Monday–Thursday 9:00 am-1:00 pm Area Served: anyone who needs assistance Website: http://officeofconcern.com/ Information Needed: Application to fill out

## FAIR LAWN

Fair Lawn Health Department 8-01 Fair Lawn Ave, Fairlawn, NJ Contact: <u>201-794-5327</u> Hours: Monday–Friday 8:30 am-4:30 pm Areas served: Fair Lawn residents Information Needed: Proof of residence

#### FAIRVIEW

Center for Food Action (In St. John the Baptist Church) 239 Anderson Ave., Fairview, NJ

Contact: 201-945-5831 Hours: Monday/Tuesday/Thursday, 9:30 am-5:00 pm Area Served: Anyone who needs assistance Information Needed: ID

#### HACKENSACK

**Center for Food Action** 

**316 First St., Hackensack, NJ Contact:** <u>201-883-9375</u> **Hours:** Monday–Thursday, 9:30 am-3:30 pm; Friday 9:30 am-2:30 pm **Area Served:** Anyone who needs assistance **Information Needed:** ID

Bergen County Housing, Health and Human Services Center 120 South River St., Hackensack, NJ

Contact: 201-336-6475 Hours: Lunch 11:30 am-12:30 pm, Dinner 5:00 pm-6:00 pm Area Served: Bergen County resident Information Needed: ID

Bergen County Community Action Partnership Shelter and Walk-In Lunch Program 241 Moore St. Hackensack, NJ Contact: <u>201-968-0200</u>

Buddies of New Jersey, Inc. 149 Hudson St., Hackensack, NJ Contact: 201-489-2900 or 800- 508-7577 (NJ only) Hours: Monday, 11:00 am-2:00 pm, Tuesday–Thursday, 1:00 pm-4:00 pm Areas Served: Bergen and Passaic County Website: njbuddies.org Information Needed: AIDS/ HIV positive clients

## HACKENSACK

## On Our Own Self Help Center 179 Main St., Hackensack, NJ

Contact: 201-489-8402

Hours: Monday–Friday 2:00 pm-7:00 pm; Saturday–Sunday 12:00 pm-5:00 pm (on a limited basis)

## Greater Bergen Community Action (Bergen County Homeless Shelter) 67 Orchard St., Hackensack, NJ

## Contact: (201) 488-5100

**Hours:** Monday–Sunday, 5:00 pm-6:00 pm Services: Shelter, hot meals, and information on short term transitional housing are offered.

The Salvation Army 436 Union St. Hackensack, NJ

Contact: 201-342-6531 Hours: Lunch, Sunday 12:30 pm-2:30 pm

## HASBROUCK HEIGHTS

Hasbrouck Heights Borough Hall 320 Boulevard, Hasbrouck Hts., NJ Contact: 201-288-0195 Area Served: Hasbrouck Heights residents Hours: Monday, 9:00 am-11:00 am Information Needed: Copy of lease or utility bill

#### HILLSDALE

## Hillsdale Board of Health/ Helping Hands, Interfaith Food Pantry, United Methodist Church

349 Hillsdale Ave, Hillsdale, NJ

Contact: 201-664-0600 Hours: Monday 5:30 pm-6:45 pm; 1st Saturday of month 9:00 am- 10:30 am Area Served: Hillsdale and neighboring residents Information Needed: ID

## LITTLE FERRY

## **St. Margaret of Cortona Food Pantry** 31 Chamberlain Ave, Little Ferry, NJ

Contact: 201-641-2988

Hours: 3rd Wednesday, 10:00 am-Noon Area Served: Little Ferry and Moonachie residents Information Needed: Proof of residence

## LEONIA

St. John the Evangelist Church – Rectory Office 235 Harrison St., Leonia, NJ Contact: <u>201-947-4545</u>

## манwан

Center for Food Action 90 Ridge Rd, Mahwah, NJ

Contact: 201-529-2029 Hours: Monday, 10:00 am-6:30 pm; Tuesday–Friday, 10:00 am-2:00 pm Area Served: Anyone who needs assistance Information Needed: ID

#### MAYWOOD/ROCHELLE PARK

Maywood/Rochelle Park Welfare 151 W Passaic St., Rm 160, Rochelle Park, NJ Contact: 201-581-7730 Hours: Monday–Friday, 10:00 am-4:00 pm Area Served: Maywood and Rochelle Park residents Information Needed: Proof of residence

## **NEW MILFORD**

Church of the Ascension Food Pantry 256 Azalea Dr., New Milford, NJ

Contact: <u>201-836-8961</u> Hours: 3rd Monday, 6:00 pm-7:00 pm; 3rd Tuesday, 9:30 am-10:00 am

Area Served: New Milford and Neighboring town residents Information Needed: ID

## NORTH ARLINGTON

Queen of Peace Church 174 Ridge Rd., North Arlington, NJ Contact: 201-997-0700 Hours: Saturday, 9:00 am Area Served: North Arlington residence Information Needed: Proof of residence

#### OAKLAND

Ponds Reformed Church 341 Ramapo Valley Rd, Oakland, NJ Contact: 201-337-6744

PALISADES PARK

St. Michaels Food Pantry 19 East Central Boulevard, Palisades Park, NJ Contact: 201-944-1061

#### PARAMUS

Paramus Dept. of Human Services 93 N. Farview Ave, Paramus, NJ Contact: <u>201-265-2100 x634</u> Hours: Monday–Friday, 9:00 am-4:00 pm Area Served: Paramus residents Information Needed: Proof of residence

## **RIDGEFIELD PARK**

**St. Francis Food for Friends** 114 Mt. Vernon St., Ridgefield Park, NJ

Contact: 201-641-6464 Hours: Monday–Friday, 9:00 am-4:30 pm (pickups bi weekly) Area Served: Ridgefield Park residents Information Needed: Proof of residence

#### FOOD PANTRIES & BANKS

## RIDGEWOOD

# Family Promise of Bergen County (Lower level of Ridgewood United Methodist Church)

100 Dayton St., Ridgewood, NJ

Contact: (201) 833-8009

Services: Shelters homeless families through a network of churches and synagogues around Bergen County

# Social Services of Ridgewood

6 Station Plaza, Ridgewood, NJ

Contact: <u>201-444-2980</u>

Hours: Monday–Friday, 10:00 am-4:00 pm Area Served: Ridgewood, Wyckoff, Ho-Ho-Kus, Midland Park, Waldwick, Glen Rock Information Needed: Proof of residence and financial need

### RUTHERFORD

Rutherford Community Food Pantry 176 Park Ave, Rutherford, NJ

Contact: 201-460-3000 x3168 Hours: Monday/Thursday, 2:00 pm-4:00 pm; Wednesday, 5:00 pm-7:00 pm Area Served: Rutherford residents Information Needed: Proof of residence

## SADDLE BROOK

# **Center for Food Action**

224 Midland Ave, Saddle Brook, NJ

## Contact: 201-703-9857

Hours: Monday/Wednesday/Thursday/Friday, 10:00 am-3:00 pm; Tuesday, 12:00 pm-6:00 pm Area Served: Clifton, Carlstadt, East Rutherford, Elmwood Park, Fairlawn, Garfield, Lodi, Lyndhurst, Maywood, West Arlington, Paramus, Rochelle Park, Rutherford, Saddle Brook, Wallington, Woodridge

Information Needed: Call for appointment

## TEANECK

## Faith and Hope Food Pantry 480 Warwick Ave, Teaneck, NJ

#### Contact: 201-833-4501

Hours: Saturday, 9:00 am-11:00 am Information Needed: ID Area Served: Anyone who needs assistance

## WESTWOOD

**St. Andrew's Church** 120 Washington Ave, Westwood, NJ

Contact: 201-666-1100 Area Served: Westwood and neighboring town residents Hours: Thursday, 7:30 pm Information Needed: ID

## **BE CONNECTED**

For up to date information on the latest Sandy news in Bergen County, please visit:

The Bergen County Department of Health Services: Post Sandy Recovery

www.bergenhealth.org/Recovery https://www.facebook.com/PostSandyRecovery

The Bergen County Voluntary Organizations Active In Disaster - Hurricane Sandy Long Term Recovery Committee (BC VOAD/LTRC)

www.bergenvoad.org

## NJ211

www.NJ211.org or call 211

State of NJ Department of Health Services: Sandy Resources

http://www.nj.gov/health/er/hurricane recovery resources.shtml

**State Housing Recovery Programs** 

www.renewjerseystronger.org or call <u>1-855-SANDYHM (726-3946)</u>

# Bergen County Department of Health Services

# Supports Your Community





BERGEN COUNTY COMMUNITY RESOURCE GUIDE JUNE 2015